

# Foreclosures Initiated Develop Louisville



KPI Owner: Mary McGuire

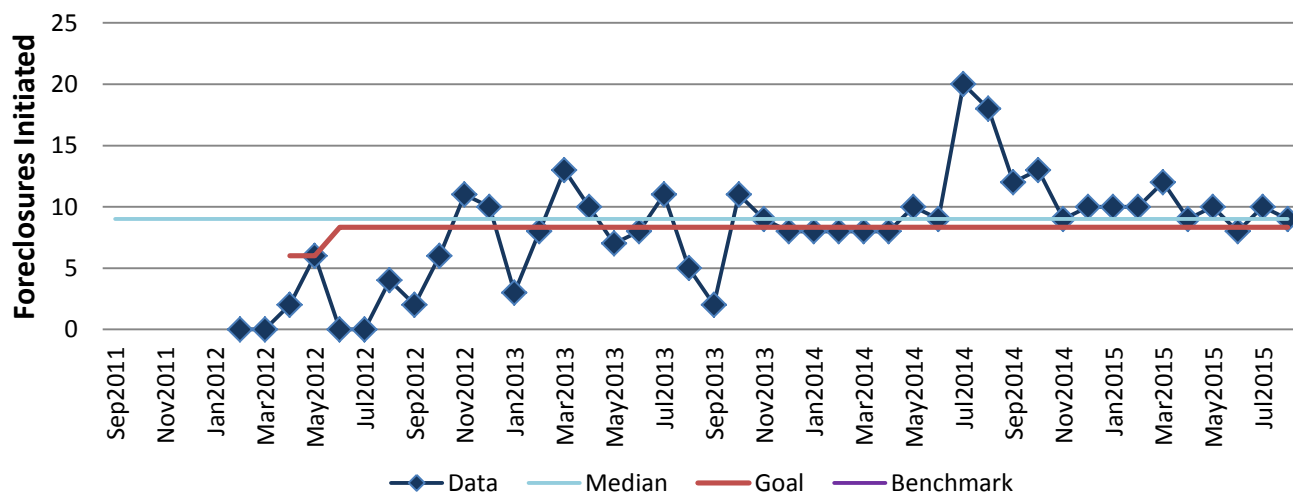
Process: VAP Foreclosure

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: TBD</p> <p>Goal: Baseline recently established after completing one full year as new department; new goal to be determined based on baseline information</p> <p>Benchmark: TBD</p>	<p>Data Source: SharePoint List</p> <p>Goal Source: IDT and Department Team Goal</p> <p>Benchmark Source: TBD</p>	<p>Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions</p> <p>Measurement Method: Count of vacant/abandoned properties on which Metro has initiated a VAP foreclosure</p> <p>Why Measure: Foreclosure helps return an abandoned property to productive use by changing the owner(s)</p> <p>Next Improvement Step: to determine an appropriate goal for this measurement based on the new baseline</p>

## How Are We Doing?

Sep2014-Aug2015 12 Month Goal	Sep2014-Aug2015 12 Month Actual		Aug2015 Goal	Aug2015 Actual	
100	122		8	9	
Foreclosures Initiated	Foreclosures Initiated		Foreclosures Initiated	Foreclosures Initiated	

## Foreclosures Initiated



Root cause analysis is not necessary because there is no gap between the goal and current performance.